INTERNET BANKING Enable Virtual Token



1

To access the Internet Banking page, it is required to link a security device,

such as a virtual token for mobile or a virtual token for computer.

Virtual token for computer:

For computer version, please access in your browser the web address <u>https://idprotect.vip.symantec.com</u> and download the VIP Access application (available for Windows and Mac operating systems).

Symantec. VIP

COMPRAR TOKEN DE HARDWARE -





Virtual token for mobile:

For mobile version, please access the app store through your smartphone or tablet, browse "VIP Access" and download the application.

INTERNET BANKING Enable Virtual Token



Access Internet Banking website:

https://cms1.br.bk.mufg.jp/InternetBanking/TokyoLogin_1.aspx



Please select the option "**Download a virtual token and associate to my user**".



Ombudsman Banco MUFG Brasil S.A.Customer Service:0800 770 4060E-mail: ouvidoria@br.mufg.jp+55 (11) 3268-0308 Email: central_atendimento@br.mufg.jp

INTERNET BANKING Enable Virtual Token



After the download and installation, associate your virtual token's serial number in the field below. In the virtual token the token serial number is the "**Credential ID**". Please insert letters and numbers of the Credential ID

All users of the Banco MUFG Brasil S.A. Internet Banking need a token to make the access to the system. Please follow the steps below to request a new token and / or associate an existing token (phisical ou virtual).
Token Association
Download a virtual token and associate to my user
Please access in your browser the webaddress the url https://idprotect.vip.symantec.com/desktop/download.v and download the virtual token for you computer or
Access the app store through your mobile and type "VIP Access"
After the download and installation, associate your virtual token's serial number in the field below:
Token serial number (?)
O Associate a existing token to my user (?)
Important! To access using virtual token, first download your virtual token in order to have on hand token's serial number.

Please confirm your information as per below:

Data confirmation	
Please confirm the information below in order to save your token option	
Document number	
Email	
Confirm	

• Document number - CPF for resident individuals and passport for non-

resident individuals.

• Email - Registered email address.



Please **check your email inbox** and enter the verification code to complete the association process of the security device. **The verification code must be entered manually**, as the system does not allow to copy-and-paste.

Confirmation of verificatio	n code
Associated serial number VSMT****6789	
Verification code (e-mail)	
Send a new code Selecionar novo dispositivo	Confirm

Check the 6 digits numbers generated by your token and enter two consecutives codes in "Code 1" and "Code 2" fields.

	Syncronize token
Associated serial number	
Code 1	
Code 2	